

## Future of Broadband in Portland

Everyone answer for your own home. If you are a business owner/manager (except home-based businesses), please answer separately for your business.

**1. Do you use the Internet?**

*Mark only one oval.*

- ☐ All day, every day
- ☐ Within the last day
- ☐ Within the last week
- ☐ Within the last month
- ☐ Within the last year
- ☐ Never

**2. Do you have Internet in your home/business?**

*Mark only one oval.*

- ☐ Yes
- ☐ No, because too expensive
- ☐ No, because not available
- ☐ No, because don't need it
- ☐ Other: \_\_\_\_\_

**3. Who provides your home/business Internet service?**

*Mark only one oval.*

- ☐ Comcast
- ☐ CenturyLink (fiber)
- ☐ CenturyLink (DSL)
- ☐ Frontier (fiber)
- ☐ Frontier (DSL)
- ☐ A fixed wireless provider
- ☐ Another fiber provider
- ☐ Dial up
- ☐ Other: \_\_\_\_\_

4. **About how much is your monthly Internet service in your home/business (excluding cell plans)?**

---

5. **Do you ONLY have Internet access through a mobile data plan?**

*Mark only one oval.*

☐ Yes

☐ No

6. **About how much is the price per month for your family's cell service?**

---

7. **Do you ONLY have Internet access through the generosity of someone who is not in your household (e.g. free wifi, a neighbor, at work, the library)?**

*Mark only one oval.*

☐ Yes

☐ No

8. **What do you dislike about your home/business Internet service? (check all that apply)**

*Check all that apply.*

☐ Price

☐ Reliability

☐ Customer service

☐ Billing

☐ Lack of choices in providers

☐ Download speed

☐ Upload speed

☐ Bandwidth caps

☐ Lack of network neutrality guarantees

☐ Lack of privacy guarantees

☐ Your subscription fees funding ISPs lobbying to tilt regulation in their favor

☐ Other: \_\_\_\_\_

**9. When there is a dispute with your home/business Internet provider, from which institutions can you get satisfaction? (check any that apply)**

*Check all that apply.*

- ☐ US Congress
- ☐ Federal Communications Commission
- ☐ State legislature
- ☐ Oregon Public Utilities Commission
- ☐ Oregon Department of Justice
- ☐ Mount Hood Cable Regulatory Commission
- ☐ Office of Community Technology
- ☐ City Council
- ☐ None of these institutions can/will help
- ☐ Other: \_\_\_\_\_

**10. In a perfect world, how could your home/business Internet service be better (i.e. things you can't do now)?**

---

---

---

---

---

**11. How important is it for students to have Internet access?**

*Mark only one oval.*

	1	2	3	4	5	
Not important	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Important

**12. How important is it for low-income families to have Internet access?**

*Mark only one oval.*

	1	2	3	4	5	
Not important	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Important

**Let's imagine we want to solve some or all of these problems, and that the only practical way is to create a local, publicly-owned telecommunications utility ...**

**13. Do you support a publicly-owned telecommunications utility?**

*Mark only one oval.*

- ☐ Yes  
☐ No

**14. How important is user input in governance of a public telecommunications utility?**

*Mark only one oval.*

	1	2	3	4	5	
Not important	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very important

**15. How important is it that rates pay only for utility costs?**

*Mark only one oval.*

	1	2	3	4	5	
Not important	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very important

**16. Subscribers should subsidize access for families who can't afford home Internet access.**

*Mark only one oval.*

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

**17. Taxpayers should subsidize access for families who can't afford home Internet access.**

*Mark only one oval.*

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Strongly agree

**18. I care enough about this issue that I would financially support a campaign to create a publicly-owned telecommunications utility.**

*Mark only one oval.*

	1	2	3	4	5	
Never	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	With every ounce of my being

Powered by

